

Troubleshooting for error messages

(KX-HDV1xx series/230/330/430)

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Ver.1.1

Panasonic Corporation

Abstract about this document

This document describe about information of troubleshooting for error messages.

Revision history

Date	Version	Revision	Firmware version
Dec 14, 2015	Ver. 1.0	Initial Release	All versions
Sep 07, 2016	Ver. 1.1	HDV430 is added	All versions

LCD error message

Error code	Probable Cause	Solution
Error:001	LAN disconnection detected	Check the LAN cables connections.
Error:002	Overlapping IP addresses	Check the IP addresses and re-set them. For making settings using a unit, see 1.1.3 Basic Network Setup.
Error:003	The REGISTER of the SIP server has not been registered.	Consult your network administrator or phone system dealer.